

Key Support Components Fact Sheet



Mechanical Systems Services

• Service Call Response

- Local Communication
- 24 / 7 local & toll free number
- ThermaServe Trained Employees
- Emergency Service Response
- Nextel Radio/Phone Communications



• Technical Publications

- Broad range of OEM technical information covering equipment serviced
- Up-to-date Virtual OEM Documentation available on-line
- Manufacture's Service Bulletins
- In house development of comprehensive cross product reference solutions



• Affiliates Support Network

- On-Going Training (Courses, Periodicals)
- Technical Articles
- Technical Publications
- Phone Support
- E-mail networking support



• ThermaServe On-line Service Support

- Internet access
- Provides you with News & Industry Updates
- Allows you to enter service requests



• Service Vans Equipped with Tools & Parts

- Each van is equipped with proper tools
- Each van has frequently used parts available
 - Fuses
 - Relays
 - Contacts
 - Capacitors



• Parts Stock / Parts Access

- In-house Stock Inventory
- OEM Parts Availability
- Local Certified Motor Repairs



ThermaServe Mechanical Systems Services
6676 Columbia Park Dr. South * Jacksonville, FL 32258 * www.thermaserve.com
T (904) 260-8002 * F (904) 260-8004 * thermaserveinc@bellsouth.net
FL#CMC057091 * GA#CN209367

